

# Curriculum Vitae

Jason Naylor

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## EDUCATION

2005 ISEB Foundation Certification

1998 – 2000 Victoria University of Wellington, New Zealand

Bachelor of Commerce and Administration (BCA) degree, majoring in:

- Management
- Information Systems

## EMPLOYMENT HISTORY

Sep 2007 – Present *Travelling.*

Nov 2005 – Sep 2007 **Sony Computer Entertainment Europe (SCEE)**  
London, United Kingdom

SCEE, based in London, is responsible for the development, distribution, marketing and sales of the Sony PlayStation console hardware and software in 104 territories across Europe, the Middle East, Africa and Oceania.

### **Position:**

Test Analyst (*Contract*).

- Web Testing of initial implementation and subsequent upgrades of numerous consumer-facing websites supporting the PlayStation brand for the supported PAL territories, including:
  - <http://eu.playstation.com> (3 distinct incarnations)
  - <http://www.yourpsp.com>
  - <http://download.eu.playstation.com>
- Localisation Testing across supported PAL territories.
- Agile approach taken to Testing Strategy of Implementation of new ECMS (Electronic Content Management System) and consumer-facing website Portal for PAL territories.
- Verification of XML feeds supplying relevant data to websites.
- Initial implementation of Automated Test Suite using open-source "Watir" library in Ruby language.
- Ownership and individual responsibility for delivering entire Test Strategy for projects, or working in conjunction with other Testing resources.
- Assistant Management of Test resources when required.

### **Technical Skills Acquired/Utilised:**

SQL: Oracle (8i/9).

Unix: Shell scripting; file management.

Ruby: Scripting for WATiR.

### **Software Utilised:**

TOAD, JIRA (Java EE web-based bug tracking system).

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Jul 2005 –  
Sep 2005

*Summer travelling.*

Jul 2003 –  
Jul 2005

**ACE\*COMM Corporation (operating as 2helix Solutions)**

London, United Kingdom

2Helix, the London-based Telecommunications consultancy of American corporation ACE\*COMM, performed the migration of ntl!'s network inventory from all business franchise areas in the U.K. The project involved the migration of: SDH, PDH, DDF and voice switch data records into one centralised network provisioning system (Cortex).

***Position:***

Test Team Lead / Release Manager (*Contract*).

- Implementation of new Version Control system (Subversion) for development team, including establishing standards and guidelines; producing documentation; providing team presentations and one-on-one sessions; and migration of current code base into System.
- 2helix representative for ESCROW certification of software – demonstrating successful installation both in-house and at client's site.
- Responsibility of testing data reports for Telewest Edinburgh franchise 'new premises' for GIS network visualisation software.
- Tasked with data analysis, data verification and to a lesser extent, data migration itself, from various sources including:
  - Live Switches (Marconi; Nortel); Live Management systems (Marconi; Tellabs); Legacy systems; Excel spreadsheets; Access databases;
- Testing/auditing of data migration involved comparisons between original live/static sources and the final inventory systems, typically using Oracle SQL and occasional sample checking, against authored data migration specifications;
- Providing test estimations for project plans; Creation of testing related documentation, including Test Plans, Test Summary Documents and client handover/release documentation;
- Tracking, updating and general maintenance of project-related bugs within internal bug tracking systems;
- Tasked with release of sub-drops to client UAT teams and end users, including actual database release itself, and associated release documentation;
- Daily interaction with ntl: UAT test team – communication point between ntl: UAT testing and 2helix development team, including authenticity of UAT bugs and progress reporting;

**Technical Skills Acquired/Utilised:**

SQL / PL/SQL: Oracle (8i/9).

Unix: Shell scripting; file management.

**Software Utilised:**

PL/SQL Developer; TOAD; CVS; Subversion.

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**Apr 2001 –  
Apr 2003**     **Bank of New Zealand (BNZ)**  
Wellington, New Zealand

The BNZ, the New Zealand subsidiary of National Australia Bank (NAB), is one of New Zealand's oldest and biggest banks. Initially employed as a Graduate, I progressed – via testing a varying range of products in the BNZ portfolio – through to the Automated Test Team for the Internet Banking Platform.

**Position:**

Test Analyst (*Permanent*)

- Reviewing Scoping documents; Use Cases; Business Requirements; Functional Specifications; Design Specifications.
- Using the “ALT” methodology, creation of test deliverables:
  - Test Scope and Strategy; Detailed Test Plan; Functions & Conditions; Test Scripts; Test Summary Report.
- Responsible for system and end-to-end testing of various applications within the BNZ:
  - BNZ Internet Banking Release 2 and 3:
    - Involved in rewriting of entire automated regression test suite for current functionality (VBA - Rational Robot);
    - Catering for ongoing functionality improvements to Internet Banking platform, into automated regression suite.
  - Transact / Docman 2002:
    - Home Loan / Credit Card processing application.
  - BNZ Customer Contact Centre projects:
    - Software improvements to EDGE;
    - Introduction of both Genesys 5.1 & 6;
    - Software and hardware upgrades to IVR.

**Technical Skills Acquired/Utilised:**

SQL: Oracle; DB2; Microsoft SQL server.

VBA: Rational Robot; Microsoft Office.

**Software Utilised:**

Microsoft Office Suite; Rational Suite – Robot, ClearQuest; TOAD.

**Courses attended:**

Feb 2002: Software Testing for Users & Developers – Software Education Ltd.

**Jun 1998 –  
Dec 2000**     **FACE-IT OPSM Queensgate**  
Lower Hutt, New Zealand

Face-It was the sunglasses retail outlet for the Australasian optical chain OPSM. During my 2 ½ year tenure I progressed from part-time sales assistant, through to store manager over the summer/Christmas period, and assistant manager whilst completing my tertiary studies.

**Positions Held:**

Nov 1999 – Dec 2000

Store Manager

Jun 1998 – Nov 1999

Part-time Sales Person